

Smith & Nephew Transforms Processes Supported by SAP Software and Improves Compliance Younus Ahmed, Data Quality Analyst, Smith & Nephew, Inc. Session ID # ASUG82653

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About the Speaker

Younus Ahmed



Data Quality Analyst Joined Smith & Nephew in 2016 Master's in Information Quality from UALR Previously at Amazon as Customer Service Associate and Social Media Specialist Enjoy baking (but mostly eating) chocolate chip cookies and taking road trips



Key Outcomes/Objectives

Streamline and automate manual SAP processes using Winshuttle

Active Data Governance - Validate data at the point of entry

Migrate large volumes of data using Winshuttle Studio

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Agenda

- Smith & Nephew at a glance
- Data Pain Points
- Solution
- Our Winshuttle journey
- Workflow Solutions
- Next Steps
- Q&A



Smith & Nephew at a glance

Life Unlimited

Smith&nephew





Thomas James Smith opened a chemist shop in Hull, UK



Horatio Nelson Smith entered into a partnership with his uncle forming TJ Smith & Nephew

100

Global Medical Device portfolio company, that has been trading for over 160 years, and operates in more than 100 countries

\$4.9bn Revenues in 2018 2004 2018

Leading positions in:

Sports Medicine



Orthopaedic Reconstruction

Advanced Wound Management

16,500 We have more than 16,500 employees around the world. **ÅÖÅÖÅÖÅÖ**ÅÖ **CISUG**



Data Management Organization



CISUG

Data Pain Points

- Multiple legacy systems
- Broken manual processes (Excel, Email)
- Inaccuracy user errors, no business rule validation
- No visibility into business process history – difficult to comply with auditing requirements
- Others (reporting, manual tracking, no standardization)

VENDOR MASTER DATA Change Field Data New Vendor yes (new vendor) Company Code 1200 P120 Purchasing Organisation Account Group ZNTR Non trade vendor Bitte beachten Sie dass HCP, Distributoren & Governmental officials als non PO vendors eingetragen und zudem in line 29 Profession als HCP, TPS (Distributoren) bzw. GO markiert werden GENERAL DATA Title Vendor Name 2nd Line Search Term 1 Search Term 2 Street House number Postal Code City DE Country German Language Telephone: Fax: E-mail: VAT registration number (auschliesslich für EU Länder) Profession :

Solution

Streamline and automate master data processes

SOX Compliance and User Governance

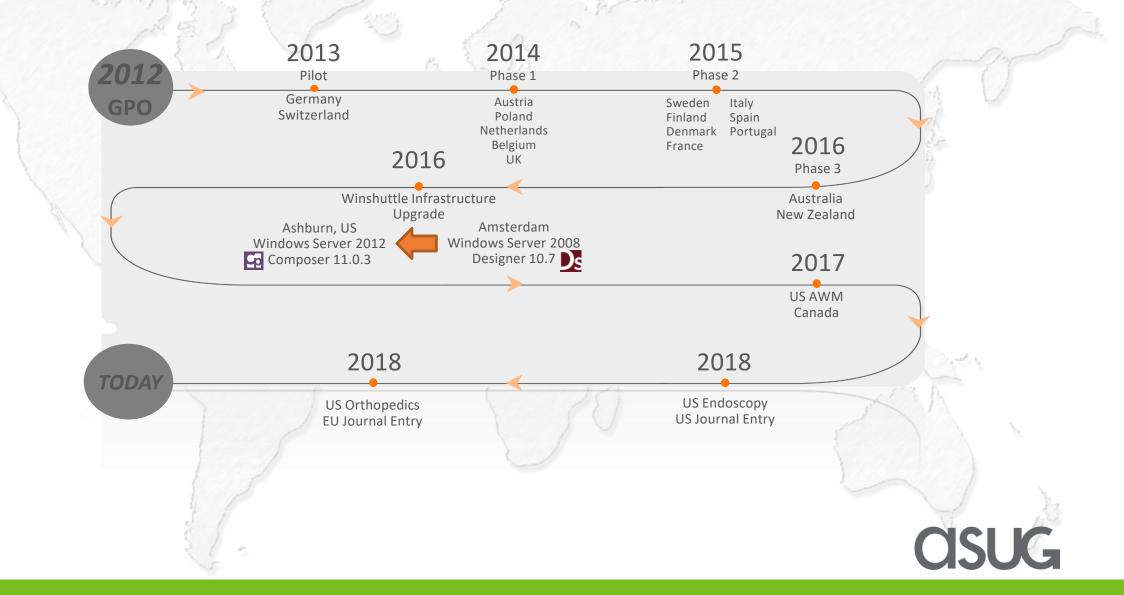
Active data governance

Single Source of Truth

Mass Maintenance

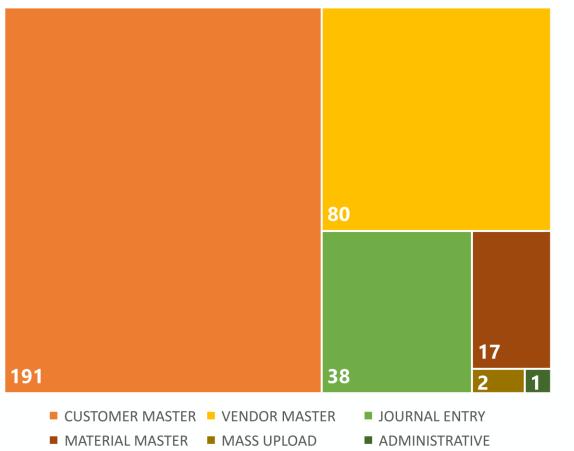
Data Migration

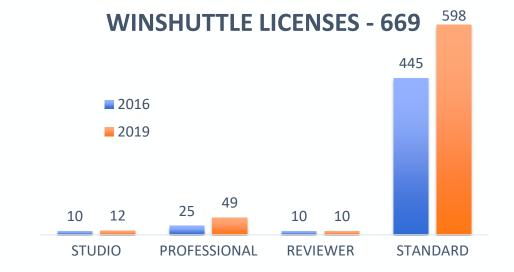
Winshuttle Journey

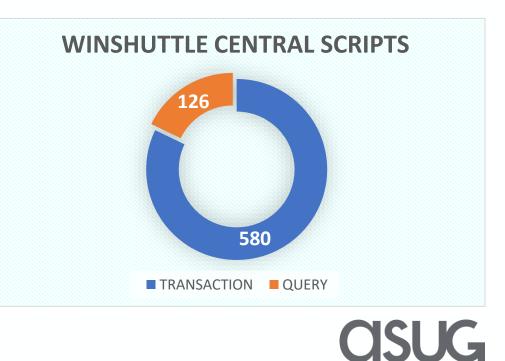


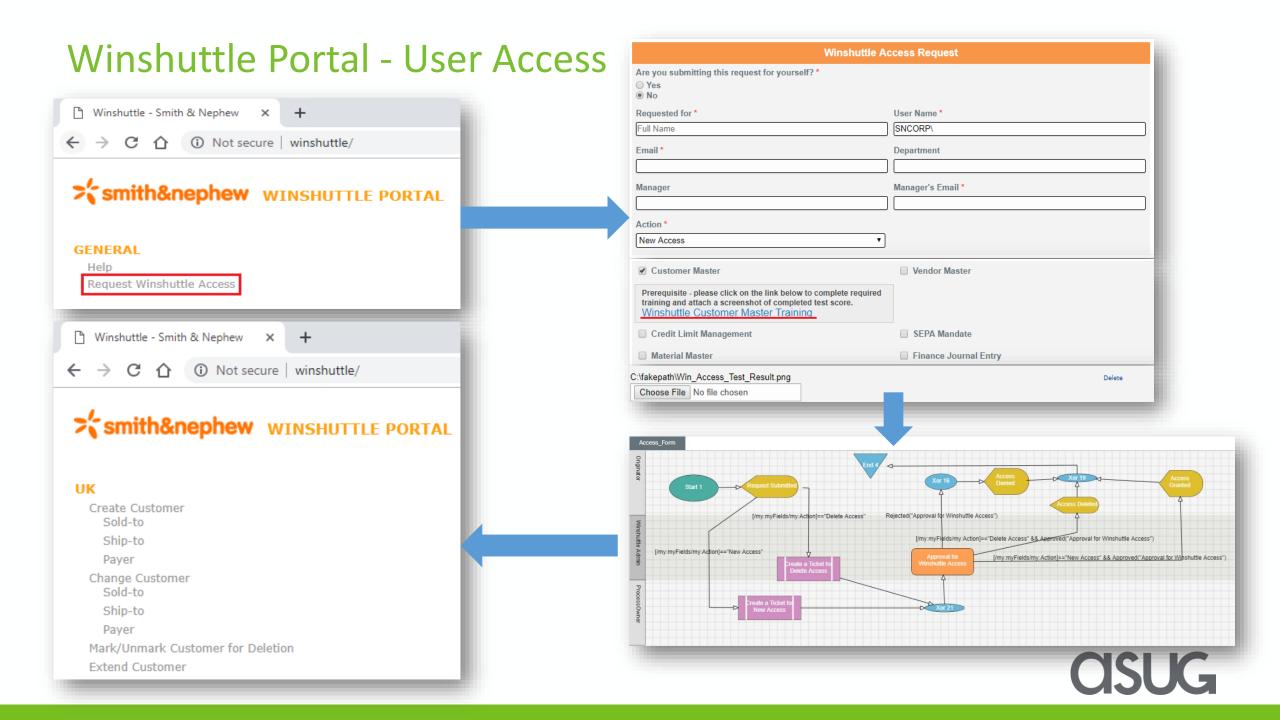
Current State

WORKFLOW SOLUTIONS - 329

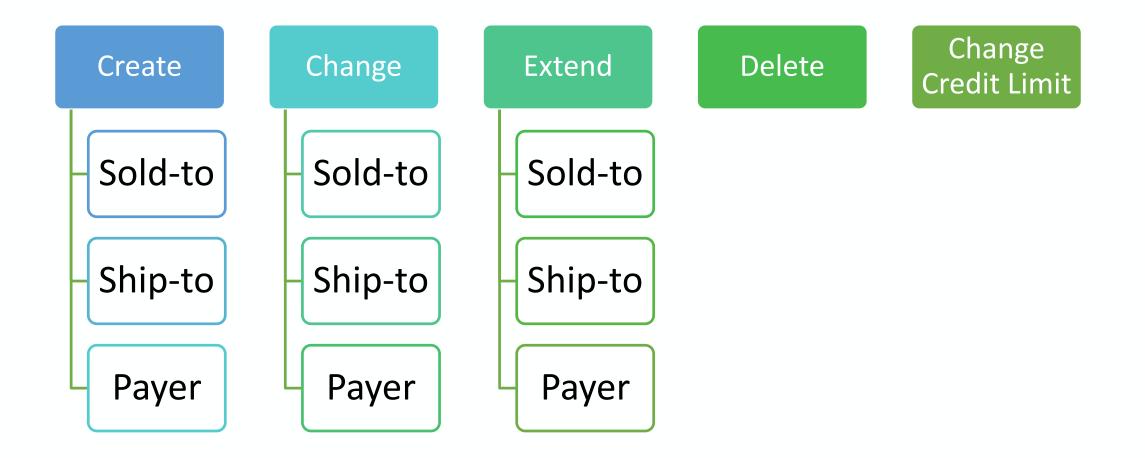








Customer Master





Process Flow

Originator

- Performs duplicate check
- Validates data against SAP
- Uploads supporting documents and submits the form

Regulatory Affairs

• Approve or Reject

Finance Approval

- Assigns Credit Limit and Risk Category
- Approve or Reject

SAP Autopost

- If successful, an email is sent to the Originator with the new account number
- If unsuccessful, request is sent to MDM for review

Master Data Team

- Checks for errors
- Manually created the record in SAP



Vendor Master



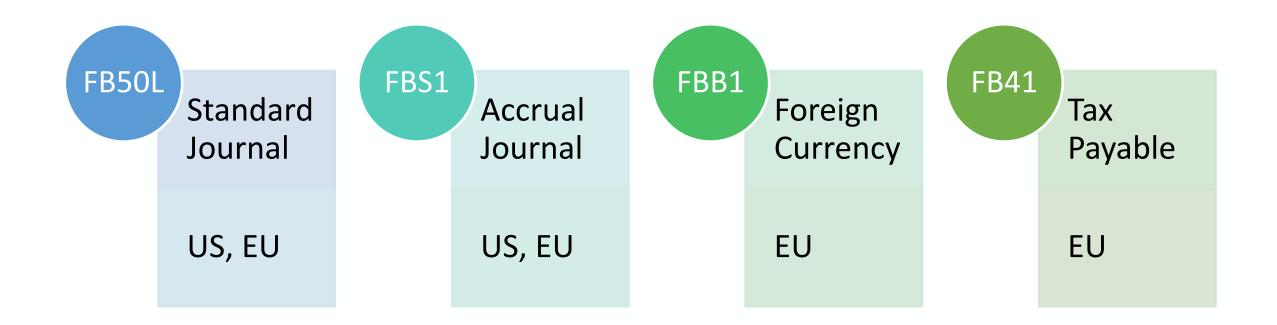


External Web Services

- Bureau Van Dijk
- Informatica Address Doctor



Journal Entry





Next Steps

- Winshuttle Solutions Optimization
- Increase automation
- Automate User Access process



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Presentation Materials

Access the slides from 2019 ASUG Annual Conference here: http://info.asug.com/2019-ac-slides





For questions after this session, contact me at <u>Younus.Ahmed@smith-nephew.com</u> <u>https://www.linkedin.com/in/younusahm/</u>



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